To Apply by Phone:

1-800-621-FEMA (3362)

TTY: 1-800-462-7585 (For the speech and hearing-impaired)

For Assistance on	Call	
All Agricultural Aid	Colorado Agricultural Department	
Income Tax Assistance	Internal Revenue Service	1-800-829-1040 TTY 1-800-829-4059
	Colorado Dept. of Revenue	
SBA Loans	U.S. Small Business Administration	1-800-366-6303 TTY 1-817-267-4688
Legal Services	Denver & Colorado Bar Associations	1-800-467-0372
Disaster Unemployment	Colorado Job Service  Dept. of Labor & Employment	
Emergency Assistance Referrals & Information	American Red Cross	
	Salavation Army	1-888-660-0029
Insurance Information	State Insurance Division	
	National Flood Insurance Program (NFIP)	
	NFIP Claims Office	
	NEIP Claims Office	1-000-707-4341
Social Security	Social Security Administration	1-800-772-1213
Veterans' Benefits	Dept. of Veterans Affairs	1-800-827-1000 TTY 1-800-829-4833
Aging Services	Dept. of Social Services	
Consumer Protection	Attorney General (Consumer Protection) Better Business Bureau	

# Disaster Assistance

Information for individuals, families, and small businesses affected by Colorado's wildfires.







To apply for disaster assistance programs or to find out general information about the assistance available call:

1-800-621-3362

TTY: 1-800-462-7585

(for the speech and hearing-impaired)

or information about disaster programs, to apply for federal or state disaster assistance, or to find out application status call the toll free application number, 1-800-621-FEMA (3362). TTY for speech and hearing-impaired persons, 1-800-462-7585.

## **Disaster Housing Assistance Program:**

Rental Assistance: This program provides assistance in the form of grants to homeowners and renters. It covers the cost of renting other places to live if individuals and families cannot or should not live in their homes because of disaster-related damages or other disaster-related reasons not covered, or immediately covered by insurance.

## **Disaster Home Repair Assistance:**

This program provides home repair grants to homeowners to make minor but necessary disaster- related repairs to their homes if not covered, or inadequately covered, by insurance. Grants may not exceed FEMA's maximum allowable assistance for repairs.

## **Disaster Mortgage and Rental Assistance:**

This emergency grant program provides mortgage and rental assistance to eligible homeowners and renters who, as a result of the disaster, have lost jobs or businesses and face foreclosure or eviction.

Other Housing Assistance: Rental assistance for evacuees may be available if uninsured lodging costs were incurred.

#### Disaster Loans to Individuals and Businesses:

Based on the type and extent of uninsured disaster-related losses and damages, individuals may be eligible for low-interest loans for home/personal property losses and damages of up to \$200,000/\$40,000; business losses up to \$1.5 million. Other forms of assistance for economic injury or mitigation also may be eligible. Contact the U.S. Small Business Administration (SBA), 1-800-366-6303 (TTY 1-817-267-4688).

Grants to Individuals & Families: Federal grants may be available to eligible individuals and families unable to meet necessary disaster-related expenses and serious needs. These grants are offered when assistance from other means is either unavailable or inadequate. For more information, call the Disaster Helpline, 1-800-621-FEMA (3362).

#### Agricultural Assistance:

#### **Loans to Low-Income Rural Residents:**

Low-interest loans are available for low-income rural families to obtain decent, safe, and sanitary dwellings. Low-interest loans or grants to very low-income owner-occupants of single family dwellings may be available to repair or improve homes. Contact the Colorado Agriculture Hotline, 1-800-886-7683.

Loans to Farmers or Ranchers: Low-interest emergency loans are available to eligible families, farmers, and ranchers for the repair or restoration of disaster-damaged farm property. Contact your local USDA Farm Service Agency, or the Colorado US Farm Service Agency, 1-303-544-2866.

**For More Information:** Call the Colorado Department of Agriculture, 1-303-239-4100 or the hotline, 1-800-886-7683.

**Disaster Unemployment Assistance:** Provides weekly benefit payments to those out of work due to the disaster. This includes the self-employed, farmers, and others not normally covered by regular unemployment insurance programs. This program also provides help in finding job training and reemployment. Contact the nearest Colorado Job Service office or 1-800-388-5515.

**Aging Services:** Services such as transportation, meals, and home care are available to meet the needs of the elderly who have been directly affected by the disaster. Contact the Colorado Department of Human Services, 1-303-866-2800.

**Veterans Assistance:** Guidance in obtaining death benefits, pensions, and insurance settlements is available from the Department of Veterans Affairs, 1-800-827-1000 (TTY 1-800-829-4833).

### **Emergency Individual & Family Needs:**

Emergency food, clothing, shelter, and medical assistance may be provided to individuals and families with urgent needs as a result of the disaster. Contact voluntary relief organizations of the American Red Cross, 1-800-417-0495 or 1-303-722-7474 or the Salvation Army, 1-800-999-1865.

#### **Income Tax Advice & Assistance:**

Disaster victims who have an estimated tax installment due may receive assistance by contacting the Internal Revenue Service (IRS), 1-800-829-1040 (TTY 1-800-829-4059); and the Colorado Taxpayer Service Division, 1-303-232-2416. A guide on tax relief for disaster casualty losses is available from the IRS.

#### Insurance Information:

Advice to persons on insurance requirements, claims, and problems with settlements can be obtained from the State Insurance Division, 1-303-894-7499 or 1-800-930-3745; the National Flood Insurance Program (NFIP), 1-800-427-4661 or 1-800-611-6123; and the NFIP Claims Office, 1-800-767-4341.

## **Disaster Legal Services:**

Volunteers from the Denver and Colorado Bar Associations have a toll-free hotline for disaster victims who need answers to law-related questions. Disaster victims may need information about real estate, insurance, bankruptcy, landlord-tenant related matters, trusts, etc. The number is 1-800-467-0372.

**Consumer Protection:** Information available on avoiding home repair fraud or scams from Consumer Protection within the State of Colorado, 1-303-866-5189; and the Better Business Bureau at 1-303-758-2100.

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