



JOHN HICKENLOOPER
Governor

***Citizen's Guide to
Colorado
State Government***

***Provided by the Citizens'
Advocate Corps***

Revised 4/11



Dear Fellow Coloradans:

Our state should be known as a place of innovation and ideas. It should also be known as a place where state services are delivered in the most effective and efficient way possible.

The Citizen Advocate's Office is here to help make sure we are meeting the needs of everyone in Colorado. This directory was created to provide people with a description of issues handled by each state agency as well as phone numbers.

It is our sincere hope this directory will help you in addressing your concerns and obtaining information regarding Colorado government.

Sincerely,

A handwritten signature in blue ink that reads "John W. Hickenlooper". The signature is fluid and cursive, with a large initial "J" and "H".

John W. Hickenlooper
Governor

TABLE OF CONTENTS

GENERAL INFORMATION	6
GOVERNOR’S OFFICE	8
LT. GOVERNOR’S OFFICE	10
HOUSE OF REPRESENTATIVES	11
SENATE	11
JUDICIAL DEPARTMENT	11
ATTORNEY GENERAL.....	12
SECRETARY OF STATE	13
TREASURER	13
OTHER HELPFUL NUMBERS.....	14

STATE DEPARTMENTS

AGRICULTURE	19
CORRECTIONS	20
EDUCATION	21
HEALTH CARE POLICY & FINANCING	22
HUMAN SERVICES.....	23
HIGHER EDUCATION	25

LABOR AND EMPLOYMENT	26
LOCAL AFFAIRS	27
MILITARY AFFAIRS	28
NATURAL RESOURCES.....	29
PERSONNEL & ADMINISTRATION	31
PUBLIC HEALTH & ENVIRONMENT	32
PUBLIC SAFETY	33
REGULATORY AGENCIES	34
REVENUE	35
TRANSPORTATION.....	37
SOCIAL SERVICES COUNTY DIRECTORY	38
PUBLIC HEALTH AGENCIES IN COLORADO	40
COUNTY PUBLIC HEALTH NURSING SERVICES	41

WHAT IS THE CITIZENS' ADVOCATE CORPS?

The Citizens' Advocate Corps assists Colorado citizens with state government issues and concerns. The Advocates serve as special representatives to agencies in state government to assist citizens in their interaction with state agencies.

In an effort to create and maintain a state government that takes a hands-on approach to constituents cases, the Citizens Advocate Corps will provide citizens with a clear and direct method of registering and resolving their complaints and concerns with state agencies.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps help with Unemployment claim issues?

A. Yes. The Citizen's Advocate Corps accepts concerns from constituents about their unemployment claims. All cases are referred to the Colorado Department of Labor and Employment. They can also be reached at **303-318-9000**.

Q. Does the Citizens' Advocate Corps assist with Child Support Enforcement problems?

A. Yes. The Citizen's Advocate Corps accepts written complaints about Child Support Enforcement and the Family Support Registry. All complaints are referred to the Department of Human Services. For assistance with child support issues, call **(303) 866-4300** or visit the agency's website at www.childsupport.state.co.us.

Q. Does the Citizens' Advocate Corps assist with City and County issues?

A. No. Colorado is a "local control" state. Efforts to address local government issues must be handled at the city or county level. It is best to work through the appropriate department or with the officials in your city or county.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps accept Police Department or Sheriff's Office complaints?

A. No. Complaints concerning law enforcement must be initiated through the internal affairs investigative process in the respective city or county office.

Q. Does the Citizens' Advocate Corps accept complaints against a Federal Agency?

A. No. The Governor does not have jurisdiction over federal matters. Federal agency complaints, including Social Security, Immigration & Naturalization Services, Veterans Administration, Medicare, and the Military are accepted by federal offices. Please contact your U.S Senator or Congressman or the appropriate federal department or agency.

Q. Does the Citizens' Advocate Corps help with Driver's License problems?

A. Yes. The Citizen's Advocate Corps accepts written complaints about the Division of Motor Vehicles. All cases are referred to Department of Revenue for assistance at **303-866-4622** or visit: www.revenue.state.co.us

Q. Does the Citizens' Advocate Corps accept complaints about Colorado Motorist Insurance Identification Program or Explore Information Services?

A. Yes. The Citizen's Advocate Corps accepts written complaints about the Colorado Motorist Insurance Identification Program and Explore Information Services. All cases are referred to Department of Revenue for assistance at **303-866-4622** or visit: www.colorado.gov/driveinsured

Q. Does the Citizens' Advocate Corps accept complaints about courts, judges, or attorneys?

A. No. The Governor's Office cannot intervene in court cases, overturn decisions made by judges or offer legal advice. For legal advice, assistance, or review, you may contact Colorado Legal Services at **303-837-1313**.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps assist with Child Custody cases?

A. No. The Governor has no jurisdiction over individual court cases, including child custody. Custody decisions are made in a court of law and must be handled through the judicial process. If you have concerns about a Guardian Ad Litem, you may contact the **Office of the Child Representative at 303-860-1517**. You may also contact the Department of Human Services at **1-800-536-5298** for possible assistance.

Q. Does the Citizen's Advocate Corp accept probation or probation officer complaints?

A. No, these complaints are addressed by the Chief Probation Officer of the district the probation is registered.

Q. When should the Colorado Department of Human Services (CDHS) Customer Service Hotline be utilized?

A. Although CDHS benefits and services are provided at the local service facility or county office, the CDHS Hotline is used to gain more information or to file a complaint regarding any service concerns.

GENERAL CONTACT INFORMATION

TOLL FREE:	1-800-332-1716
METRO DENVER:	303-866-5000
INTERNET ADDRESS:	www.colorado.gov
RELAY COLORADO:	711

Relay Colorado provides accessibility to people who are deaf, hearing impaired or speech disabled. Specially trained relay agents complete all calls and stay on-line to relay messages between the parties, either electronically over a teletypewriter (TTY), or verbally to hearing parties

The 1-800 numbers and the metro local numbers operate from 8 a.m. to 5 p.m., Monday through Friday.

CONTACT COMPASS

Visit Contact Compass at www.Colorado.gov/contactcompass

Do you have a question related to state government, but don't know who to call?

The Department of Personnel & Administration's Division of Central Services, in collaboration with Colorado.gov, the state's official web portal, has launched the Contact Compass service to help point you in the right direction.

Contact Compass is a web-based tool that allows users to simply enter a keyword or phrase to find contact information for departments, divisions, offices and/or programs of the State of Colorado. In addition to current names and phone numbers, physical address and website information is provided where available.



GOVERNOR'S OFFICE

John W. Hickenlooper, Governor

136 State Capitol
Denver, CO 80203

TOLL FREE: 1-800-283-7215

MAIN OFFICE: 303-866-2471

FAX: 303-866-2003

INTERNET ADDRESS/Scheduling Requests:

www.colorado.gov/governor

OFFICES

Citizen's Advocate Office

127 State Capitol
Denver, CO 80203

TOLL FREE: 1-800-283-7215

MAIN OFFICE: 303-866-2885

FAX: 303-866-2003

INTERNET ADDRESS: www.colorado.gov

Office of Policy and Initiatives

136 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-5800

FAX: 303-866-6368

Office of Pardons and Extraditions

940 Broadway
Denver, CO 80203

MAIN OFFICE: 303-763-2472

FAX: 303-831-9041

Governor's Press Office

127 State Capitol
Denver, CO 80203

MAIN OFFICE: 303-866-2471

FAX: 303-866-6326

Boards and Commissions Office

136 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-6380

FAX: 303-866-6328

INTERNET ADDRESS: www.colorado.gov

Office of State Planning and Budgeting

State Capitol, Room 111

Denver, CO 80203

MAIN OFFICE: 303-866-3317

FAX: 303-866-3044

Governor's Office of Economic Development and International Trade

1625 Broadway Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

INTERNET ADDRESS: www.state.co.us/oed

Colorado Tourism Office

1625 Broadway Suite 2700

Denver, CO 80202

TOLL FREE: 1-800-COLORADO

MAIN OFFICE: 303-892-3885

FAX: 303-892-3725

INTERNET: www.colorado.com

Colorado Council on the Arts

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3802

INTERNET: www.coloarts.state.co.us

International Trade Office

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3850

INTERNET ADDRESS: www.advanceColorado.com

Minority Business Office

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

Small Business Development Centers

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

Small Business Hotline: 303-592-5920

INTERNET: www.coloradosbdc.org

Governor's Office of Information Technology

601 E. 18th Ave., Suite 250
Denver, CO 80203

MAIN OFFICE: 303-764-7700

FAX: 303-764-7725

INTERNET ADDRESS: www.oit.state.co.us

Governor's Energy Office

1580 Logan Street #100
Denver, CO 80203

TOLL FREE: 800-632-6662

MAIN OFFICE: 303-866-2100

FAX: 303-866-2930

INTERNET ADDRESS:
www.recharge.colorado.com

Rebate Call Center: 800-462-0184

Colorado Workforce Development Council

1313 Sherman, #521
Denver, CO 80203

MAIN OFFICE: 303-318-8113

FAX: 303-318-8049

INTERNET ADDRESS:
www.dola.colorado.gov/cdle/cwdc

LIEUTENANT GOVERNOR'S OFFICE

Joseph Garcia

130 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-2087

FAX: 303-866-5469

INTERNET ADDRESS:
www.colorado.gov/ltgovernor

EMAIL: ltgovernor.garcia@state.co.us

Colorado Commission of Indian Affairs:

MAIN OFFICE: 303-866-3027

FAX: 303-866-5469

Governor's Commission on Community Srvc

MAIN OFFICE: 303-866-6426

COLORADO STATE HOUSE OF REPRESENTATIVES

Your State Representative
State Capitol Building
Room 271

Denver, CO 80203

TOLL FREE (January – May): 1-800-811-7647

MAIN OFFICE: 303-866-2904

FAX: 303-866-2218

COLORADO STATE SENATE

Your State Senator
State Capitol Building
Room 346

Denver, CO 80203

TOLL FREE (January—May): 1-888-473-8136

MAIN OFFICE: 303-866-2316

FAX: 303-866-4543

COLORADO JUDICIAL DEPARTMENT

101 W. Colfax, Suite 500

Denver, CO 80202

MAIN OFFICE: 303-861-1111

FAX: 303-837-2340

INTERNET ADDRESS:

www.courts.state.co.us

OTHER NUMBERS

- Supreme Court Attorney Regulation
Counsel:
(Grievances against attorneys) 303-866-6400
 - Commission on Judicial Discipline:
(Grievances against judges) 303-866-2007
 - United States Court of Appeals
(Grievances against federal judges) 303-844-2067
- Office of the Child's Representative
303-860-1517

ATTORNEY GENERAL

John Suthers

State Services Building
1525 Sherman Street, 7th Floor
Denver, CO 80203

MAIN OFFICE: 303-866-4500

FAX: 303-866-5691

INTERNET ADDRESS

coloradoattorneygeneral.gov

E-MAIL ADDRESS:

attorney.general@state.co.us

Consumer Protection/Elder Watch

TOLL FREE: 1-800-222-4444

MAIN OFFICE: 303-866-5189

E-MAIL ADDRESS:

stop.fraud@state.co.us

Colorado Consumer Line (CCL)

TOLL FREE: 1-800-222-4444

MAIN OFFICE: 303-222-4444

NO-CALL LINE: 1-888-249-9097

ISSUES:

- Consumer Fraud
- Mortgage Fraud
- Elder Fraud
- Business Complaints
- Telemarketing
- Auto Repairs
- Lemon Laws
- Small Claims
- Foreclosures

OTHER NUMBERS

Collection Agency Board: 303-866-5304

Uniform Consumer Credit Code (UCCC):

Consumer Complaints & Information:

303-866-4494

Supervised Lender Licensing:

303-866-4527



SECRETARY OF STATE

Scott Gessler

1700 Broadway, Suite 250

Denver, CO 80202

MAIN OFFICE: 303-894-2200

FAX: 303-869-4860

INTERNET ADDRESS: www.sos.state.co.us
secretary@sos.state.co.us

ISSUES:

- Corporation filing and reports
- Elections
- Bingo Raffle & Charitable Filing
- Business Licenses
- Notary seals
- Trade Name Registrations

STATE TREASURER

Walker Stapleton

140 State Capitol Building

Denver, CO 80203

MAIN OFFICE: 303-866-2441

FAX: 303-866-2123

INTERNET ADDRESS: www.colorado.gov/treasury

OTHER NUMBER

Great Colorado Payback

1580 Logan , Suite 500

Denver, CO 80203

TOLL FREE: 1-800-825-2111

MAIN: 303-894-6070

FAX: 303-866-6154

www.greatcopayback.com



OTHER HELPFUL NUMBERS

- Administrative Hearings: 303-866-2000
www.colorado.gov/dpa/oac
- COBRA (Continuing Health Insurance Coverage)/EBSA:
Kansas City Regional Office
2300 Main Street, Suite 1100
Kansas City, MO 64108
202-219-8776
TOLL FREE: 866-844-EBSA (3272)
www.dol.gov/ebsa
- Colorado Foreclosure Hotline:
877-601-HOPE
(4673)
- Colorado Historical Society:
303-866-3682
www.historycolorado.org
- Colorado Housing and Finance Authority (CHAFA):
303-297-7376
TOLL FREE : 800-877-2432
1981 Blake Street
Denver, CO 80202
www.chfainfo.com
- Colorado State Archives:
TOLL FREE: 1-800-305-3442
MAIN: 303-866-2055
www.colorado.gov/dpa/doit/archives
- Colorado Municipal League (CML):
303-831-6411
1-866-578-0936
www.cml.org
- Colorado State Employee Assistance Program (CSEAP): 303-866-4314
- CoverColorado Insurance:
303-749-1111
TOLL-FREE: 1-888-770-1120
425 S. Cherry Street, Ste 160
Glendale, CO 80246
www.covercolorado.org

- Denver City & County:
 Information Line: 720-913-4900
 Mayor's Office: 720-865-9000
 201 W. Colfax Avenue
 Denver, CO 80202
www.denvergov.org
- Department of Homeland Security
 (Federal):
 202-282-8000
- Elder Care: 1-800-677-1116
- Equal Employment Opportunity Commission
 (EEOC): 303-866-1300
www.coworkforce.com
- ERISA (Pension, Profit Sharing, Deferred
 Compensation):
 202-219-8776
- Family and Medical Leave Act (FMLA):
 720-264-3250
- Family Support Registry: 303-299-9123
- Federal Citizen Information Center:
 1-800-688-9889
www.info.gov
- Federal Identity Theft Hotline:
 1-877-ID-THEFT
 1-877-438-4338
- Federal Office of Thrift Supervision
 - Complaints about National Banks:
 1-800-842-6929
- Federal Trade Commission:
 1-877-FTC-HELP
www.ftc.gov
- Federal VA Benefits: 1-800-827-1000
- FDIC:
 1-877-ASK-FDIC
 1-877-275-3342

- Landlord/Tenant Rights:

303-866-2033
1313 Sherman Street, Room 518
Denver, CO 80203
www.dola.state.co.us/cdh/index.html
- Housing and Urban Development (HUD):

303-672-5440
www.hud.gov
- Immigration and Customs Enforcement (ICE):

1-800-375-5283
303-371-1067 Ext. 343
- Internal Revenue Service (IRS—Federal):

TOLL FREE: 1-800-829-1040
Taxpayer Advocate: 303-603-4600
www.irs.gov
- Internet Crime Complaint Center:

1-800-251-7581
ic3.gov
- Legal Services/Legal Aid:

303-837-1313
1905 Sherman Street, Suite 400
Denver, CO 80202
www.coloradolegalservices
- Medical Examiners Bd:

303-894-7690
www.dora.state.co.us/medical/
- Medicare (Federal):

1-800-MEDICAR(e)
1-800-633-4227
TTY/TDD: 1-877-486-2048
www.medicare.gov
- Mile High Red Cross:

303-722-7474
444 Sherman Street
Denver, CO 80203
www.denverredcross.org
- Metro Crisis Services:

888-485-1222
303-928-7100
- Mile High United Way:

303-433-8383
2505 18th Street
Denver, CO 80211
www.unitedwaydenver.org/

- No Call List:
Colorado: 1-800-309-7041
Federal: 1-888-382-1222
- Occupational Safety and Health Administration (OSHA):
303-844-5285
www.osha.gov/oshdir/co
- Pinnacol Assurance (Workers' Comp):
303-361-4005
www.pinnacol.com
- Public Defender: 303-764-1400
1290 Broadway, #900
Denver, CO 80203
- Public Employees Retirement Administration (PERA): 303-832-9550
www.copera.org
- Safe to Tell/Bullying Hotline:
1-877-542-SAFE
1-877-542-7233
- Social Security Admin: 1-800-772-1213
www.ssa.gov
- Social Security Fraud: 1-800-269-0271
www.socialsecurity.gov/oig
- State Capitol Tours: 303-866-2604
- U.S. Mint: 1-800-872-6468
www.usmint.gov
- Vital Records: 303-692-2200
4300 Cherry Creek Drive South
Denver, CO 80246
www.cdphe.state.co.us/certs
- White House: 202-456-1111
www.whitehouse.gov
- Women's Infants & Children (WIC):
303-783-7148
www.fns.usda.gov/wic

STATE AGENCIES

AGRICULTURE 19

CORRECTIONS 20

EDUCATION..... 21

**HEALTH CARE POLICY
& FINANCING 22**

HUMAN SERVICES 23

HIGHER EDUCATION 25

LABOR AND EMPLOYMENT 26

LOCAL AFFAIRS 27

MILITARY AFFAIRS 28

NATURAL RESOURCES..... 29

PERSONNEL & ADMINISTRATION..... 31

**PUBLIC HEALTH
& ENVIRONMENT 32**

PUBLIC SAFETY 33

REGULATORY AGENCIES 34

REVENUE..... 35

TRANSPORTATION 36



DEPARTMENT OF AGRICULTURE

700 Kipling Street, Suite 4000

Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4190

MAIN OFFICE: 303-239-4100

FAX: 303-239-4176

INTERNET ADDRESS: www.colorado.gov/ag

DEPARTMENT ISSUES

- Agricultural marketing and promotions:
303-239-4114
- Agricultural products, bought, sold or stored
in Colorado:
303-477-0076
- Animal welfare, neglect, cruelty, pet care
facilities:
303-239-4161
- Biological pest control and apiary (bee)
investigations:
303-239-4140
- Colorado agricultural statistics:
303-236-2300
- Commercial pesticide application licensing:
303-239-4140
- Colorado State Fair:
800-444-3247
- Conservation Services:
303-239-5770
- Import and export of agricultural products:
303-239-4114
- Livestock brand registration and inspection:
303-294-0895
- Noxious Weed Management:
303-239-5770
- Nursery, seed dealer, weed-free, organic
certification:
303-239-4140
- Weight, measurement and scanner
certification:
303-477-4220



DEPARTMENT OF CORRECTIONS **(DOC)**

2862 South Circle Drive
Colorado Springs, CO 80906

MAIN OFFICE: 719-579-9580

FAX: 719-226-4485

INTERNET ADDRESS: www.doc.state.co.us

DEPARTMENT ISSUES

- Prisons
- Colorado Correctional Alternative Program (Boot Camp)
- Transitional community corrections
- Parole supervision
- Victim notification program

OTHER NUMBERS

Parole board: 719-583-5800

Adult Parole/Community Corrections:

303-763-2420

Victim Services Unit: 303-307-2225

Youth Corrections (DHS) 719-390-2788

Colorado Correctional Industries: 719-226-4200

Colorado state flags: 1-800-685-7891



DEPARTMENT OF EDUCATION **(CDE)**

201 East Colfax Avenue
Denver, CO 80203

ADVOCATE CONTACT: 303-866-3898

MAIN OFFICE: 303-866-6600

FAX: 303-830-0793

INTERNET ADDRESS: www.cde.state.co.us

DEPARTMENT ISSUES

- Kindergarten through grade 12 standards and assessments
- State Board of Education
- Teacher, administrator, school counselor and substitute licensing
- School for the Deaf and Blind
- State library services

OTHER NUMBERS

Educator licensing: 303-866-6628

Exceptional student leadership: 303-866-6694

Toll-Free: 1-800-685-2136

Fax: 303-727-9281

*TDD number for special education:

303-860-7060

Talking Book Library: 303-727-9277

Colorado State Library: 303-866-6900

Educational Services & school laws:

303-866-6678

GED: 303-866-6613

Legislative Liaison: 303-866-6901



DEPARTMENT OF HEALTH CARE POLICY AND FINANCING (HCPF)

1570 Grant Street
Denver, CO 80203-1818

MAIN NUMBER: 303-866-2993

TOLL FREE: 1-800-221-3943

ADVOCATE CONTACT: 303-866-2868

FAX NUMBER: 303-866-4411

WEBSITE: Colorado.gov/hcpf

Se habla español

DEPARTMENT ISSUES:

- Family and Adult Medicaid
- Child Health Plan s
- Support for Low-Income Families
- Disease Management Programs
- Long-Term Care and Home & Community Based Services
- Services for Elderly and Persons with Disabilities

OTHER NUMBERS

Customer Service (within Denver metro) :

303-866-3513

Customer Service (outside of Denver metro):

1-800-221-3943

Child Health Plan *Plus* programs (CHP+)

Toll-Free: 1-800-359-1991

www.chpPlus.org

Colorado Indigent Care Program (CICP)

303-866-3513

1-800-221-3943

Colorado Cares Rx:

www.coloradocaresrx.com

Colorado Long-Term Care Partnership –

www.ColoradoLTCpartnership.org



DEPARTMENT OF HUMAN SERVICES(CDHS)

State Human Services Building
1575 Sherman Street
Denver, CO 80203

TOLL FREE: 1-800-536-5298
MAIN OFFICE: 303-866-5700
FAX: 303-866-4047
INTERNET ADDRESS: www.cdhs.state.co.us

DEPARTMENT ISSUES

- Adult Protection
- Alcohol & Drug Abuse Services
- Child Care Assistance
- Child Protection
- Child Support Enforcement
- Developmental Disabilities Services
- Food Distribution
- Foster Care
- Mental Health Services
- Public Assistance Programs
- Temporary Asst. for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Aid to the Needy & Disabled (AND)
- Old Age Pension (OAP)
- Low-income Energy Assist. Pgm (LEAP)
- Refugee Services
- Services for the Elderly
- Supportive Housing and Homeless Programs
- Telephone Assistance for Low Income
- Vocational Rehabilitation
- Youth Corrections

OTHER NUMBERS

Aging and Adult Services 303-866-2800
Fax: 303-866-2696
Toll-Free: 1-888-866-4243

DEPARTMENT OF HUMAN SERVICES (cont.):

HUMAN SERVICES OTHER NUMBERS:

Behavioral Health:	303-866-7400 1-800-811-7648
Child Care Licensing (info & complaints)	303-866-5948 1-800-799-5876
Child Protection (Welfare)	303-866-5932
Colorado Works	303-866-6210
Domestic Violence	303-866-3150
Child Support Enforcement	303-866-4300
Employment First	303-866-5477
Family Support Registry (FSR)	303-299-9123 1-800-332-8087
Food Assistance Benefits	303-866-3122
Customer Service:	1-800-536-5298
Ft. Logan Campus Main Number:	303-866-7066
Foster Care Licensing (info and complaints)	303-866-5948 1-800-799-5878
Low-Income Energy Assistance Program (LEAP)	303-861-0269 1-866-432-8435
Low-Income Telephone Assistance Program (LITAP)	1-800-782-0721
State and Veterans Nursing Homes	303-866-5899
Supportive Housing and Homeless Programs	303-866-7350 303-866-7364
Traumatic Brain Injury	303-866-4779
Vocational Rehabilitation	303-866-4150
Youth Corrections	303-866-7345



DEPARTMENT OF HIGHER EDUCATION (CDHE)

First contact the individual college or university.

If the issue is not resolved, contact :

Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

MAIN OFFICE: 303-866-2723

FAX: 303-866-4266

INTERNET ADDRESS: highered.colorado.gov

OTHER NUMBERS

Student loan hotline: 303-696-3500

TOLL FREE: 1-800-727-9834

College Assist: 720-264-8500





DEPARTMENT OF LABOR AND EMPLOYMENT (CDLE)

633 17th Street

12th floor

Denver, CO 80202

MAIN OFFICE: 303-318-8000

TOLL FREE: 1-888-390-7936

FAX: 303-318-8400

INTERNET ADDRESS: www.coworkforce.com

DEPARTMENT ISSUES

- Labor Standard Laws
- Workforce Centers (jobs & training)
- Migrant seasonal farm-workers assistance
- Unemployment Insurance Benefits
- Unemployment Insurance Taxes
- Workers' Compensation
- Oil Inspection, storage tanks, gas pumps
- Boiler Inspection
- Public Safety (inflatables, elevators, propane tanks, amusement parks, carnival rides, explosives permits, public school construction)

OTHER NUMBERS

Labor Standard Laws 303-318-8441

New Unemployment Claims: 303-318-9123

Continued Unemployment Claims: 303-318-9000
1-888-550-2800

Spanish: 303-318-9333

1-866-422-0402

TDD Number (for hearing impaired):

303-318-9016

Employers: Rapid Response Team

303-318-8818

Unemployment Insurance Taxes

Customer Service: 303-318-9100

Oil & Public Safety (OPS) 303-318-8525

Workers' Compensation

Customer Service 303-318-8700

TOLL FREE: 888-390-7936



DEPARTMENT OF LOCAL AFFAIRS **(DOLA)**

Centennial Building
1313 Sherman Street, Suite 500
Denver, CO 80203

ADVOCATE CONTACT: 303-866-5326

TOLL FREE: 1-800-536-5349

*TDD NUMBER: 303-866-5300

FAX: 303-866-4317

INTERNET ADDRESS: www.dola.colorado.gov

DEPARTMENT ISSUES

- Financial and technical assistance to local governments
- Affordable housing and developmental programs
- Community & Neighborhood development
- Disaster response
- Property tax administration /appeals



DEPARTMENT OF MILITARY AND VETERANS AFFAIRS (DMVA)

6848 South Revere Parkway
Centennial, CO 80112

ADVOCATE CONTACT 720-250-1515

MAIN OFFICE: 720-250-1500

FAX: 720-250-1519

INTERNET ADDRESS:

www.dmva.state.co.us

Division of Veterans Affairs

MAIN OFFICE: 303-343-1268

FAX: 303-343-7238

DEPARTMENT ISSUES

- Army and Air National Guard
- Civil Air Patrol
- Veteran's Affairs

OTHER NUMBERS

Air space & noise complaint issues:

TOLL FREE: 1-800-582-8507



DEPARTMENT OF NATURAL RESOURCES (DNR)

Centennial Building
1313 Sherman Street, Suite 718
Denver, CO 80203

ADVOCATE CONTACT: 303-866-3311
TOLL FREE: 1-800-536-5308
MAIN OFFICE: 303-866-3311
FAX: 303-866-2115
INTERNET ADDRESS: www.dnr.state.co.us

DEPARTMENT ISSUES

- Mining, energy development and geology
- Parks and recreation
- Water supply, storage and management
- Wildlife management
- State land management
- Hunting and Fishing Licenses and Information
- Boat and Off-Road/ Off-Highway Vehicle registration

OTHER NUMBERS

Division of Wildlife: 303-297-1192
wildlife.state.co.us

Big game hunting and information:

303-291-7529

Fishing information: 303-291-7533

Hunter safety classes: 303-291-7530

Hunting Licenses: 1-800-244-5613

Telephone License Sales: 1-800-244-5613

Information and Injured Wildlife:

303-291-7227

Poaching Hotline: 1-877-265-6648

Division of Water Resources: 303-866-3581

Ground Water Info Line: 303-866-3587

Colorado Water Conservation Board:
303-866-3441

Interbasin Compact Committee:
303-866-3441

DEPARTMENT OF NATURAL RESOURCES

(cont.):

Division of Mining, Reclamation & Safety:

303-866-3567

State Land Board:

303-866-3454

Colorado Geological Survey:

303-866-2611

Oil and Gas Conservation Commission:

303-894-2100

Division of Forestry:

970-491-6303

www.csfs.colostate.edu

Colorado State Parks:

303-866-3437

Boat & OHV Registration:

303-791-1920

Campground Reservations:

303-470-1144

Toll Free:

1-800-678-2267





DEPARTMENT OF PERSONNEL & ADMINISTRATION (DPA)

633 17th Street, Suite 1600
Denver, CO 80202

ADVOCATE CONTACT: 303-866-6559

MAIN OFFICE: 303-866-3000

FAX: 303-866-2102

INTERNET: www.colorado.gov/dpa

DEPARTMENT ISSUES

- Office of Administrative Courts:
 - Licensing
 - Medicaid
 - Public Benefits
 - Regulated Professions
 - Workers Compensation
- Finance & Procurement:
 - State debt collections
- State Bid Lists/Vendors
- DPA Govt. & Public Relations/Legislation:
 - Open Records
- State Archives:
 - Public Records
- Office of the State Architect:
 - Life Safety Project
- Independent Ethics Commission Complaints
- Employment Verification

OTHER NUMBERS

Office of Administrative Courts: 303-866-2000
www.colorado.gov/dpca/oac

Finance & Procurement: 303-866-6560

Open Records : 303-866-4223

State Archives 303-866-2358

Office of the State Architect: 303-866-6141

Independent Ethics Commission Complaints:
303-866-2000

www.colorado.gov/dpa/oac/IEC.htm

Employment Verification: 1-800-367-5690



Colorado Department
of Public Health
and Environment

DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT (CDPHE)

4300 Cherry Creek Drive South
Denver, CO 80246

ADVOCATE CONTACT: 303-692-2020

TOLL FREE: 1-800-886-7689

MAIN OFFICE: 303-692-2000

*TDD NUMBER: 303-691-7700

FAX: 303-691-7702

INTERNET ADDRESS: www.cdphe.state.co.us

Questions/Complaints:

cdphe.information@state.co.us

DEPARTMENT ISSUES

- Air - 303-692-3100
- Child & Adult Care Food Program
303-692-2330
- Children w/Special Care Needs
303-692-2370
- Disease Control 303-692-2700
- Emergency Medical & Trauma Services
303-692-2980
- Environmental Health & Sustainability
303-692-3620
- Health Facilities 303-692-2800
- Hazardous Materials & Waste Management
303-692-3300
- Immunizations 303-692-2650
- Medical Marijuana Registry 303-692-2184
- Smoking Vehicle Hotline 303-303-3100
- State Laboratory Services 303-692-3090
- Vital Records 303-692-2245
- Water 303-692-3500
- Women's Health 303-692-2318
- Women, Infant & Child Nutrition (WIC)
303-692-2595

OTHER NUMBERS

Auto emission program: 303-692-3100

High pollution day information (Metro Denver):
303-758-4848

Family Healthline: 1-800-688-7777

DEPARTMENT OF PUBLIC SAFETY **(CDPS)**

700 Kipling Street, Suite 1000

Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4398

TOLL FREE: 1-800-536-5339

MAIN NUMBER: 303-239-4398

FAX: 303-239-4670

INTERNET ADDRESS: cdpsweb.state.co.us

DEPARTMENT ISSUES

- On-Line Accident Reporting
- Child Passenger Safety
- Child Safety Seats
- Transportation of Hazardous Materials
- Motor Carrier Safety
- Identity Theft & Fraud
- Missing Children—Amber Alerts
- Firefighter Training
- Security & Vulnerability Assessments
- School Safety Inspections
- Sex Offender Management Board
- Domestic Violence Offender Management Board
- Victims Programs
- Criminal Justice Grants
- Witness Protection

OTHER NUMBERS

Colo Bureau of Investigation 303-239-4201

Criminal Background Checks 303-239-4208

Colo State Patrol 303-239-4500

Division of Criminal Justice 303-239-4472

Firearms InstaCheck 303-239-4283

Office of Preparedness, Security & Fire Safety

Fire Safety 303-239-4600

Preparedness & Security 720-852-6705

Suspicious Activities (Colorado Information Analysis Center, CIAC) 720-852-6705

Identity Theft & Fraud 303-239-4211

School Safety Inspections 303-239-4600

Sex Offender Management Board 303-239-4199

Domestic Violence Offender Management Board
303-239-4528

Victims Programs 303-239-5773

School Safety Resource Center 303-239-4391



DEPARTMENT OF REGULATORY AGENCIES (DORA)

Civic Center Plaza
1560 Broadway, Suite 1550
Denver, CO 80202

ADVOCATE CONTACT: 303-894-7866

TOLL FREE: 1-800-886-7675

MAIN OFFICE: 303-894-7855

*TTY NUMBER: 711

FAX: 303-894-7885

INTERNET ADDRESS: www.dora.state.co.us

DEPARTMENT ISSUES

- Regulated occupations: doctors, nurses, dentists, barbers / cosmetologists, plumbers, accountants, psychologists, insurance agents, real estate/mortgage brokers, securities brokers, etc.
- Regulated businesses: insurance, utilities, trust companies, credit unions, banks and savings & loans
- Civil rights / discrimination issues
- Sunrise / Sunset reports on regulatory programs

OTHER NUMBERS

Division of Banking 303-894-7575

Division of Financial Services: 303-894-2336

Division of Real Estate: 303-894-2166

Division of Registrations: 303-894-7800

(Including the boards of accountancy, dental examiners, medical practitioners, nursing and veterinary science, among others)

Division of Securities: 303-894-2320

Civil Rights Division 303-894-2997

1-800-262-4845

Office of Consumer Counsel: 303-894-2121

Division of Insurance 303-894-7499

1-800-930-3745

Public Utilities Commission 303-894-2000

General Issues 1-800-888-0170

Consumer Issues 303-894-2070

1-800-456-0858



DEPARTMENT OF REVENUE (DOR)

State Capitol Annex
1375 Sherman Street, Suite 409
Denver, CO 80261

ADVOCATE CONTACT: 303-866-4622

TOLL FREE: 1-800-536-5321

MAIN OFFICE: 303-866-5610

FAX: 303-866-2400

INTERNET ADDRESS: www.revenue.state.co.us

DEPARTMENT ISSUES

- State sales tax and income tax
- Driver's licensing and ID cards
- Vehicle titles & registrations
- Colorado Lottery
- Limited stakes gaming and regulation (casinos)
- Horse and dog racing regulation
- Liquor license enforcement
- Port of Entry
- Automobile dealer licensing and regulation
- Emissions
- Medical Marijuana Enforcement

OTHER NUMBERS

Driver services: 303-205-5613

Envirotest/Emission: 303-456-7090

Income tax refunds: 303-238-FAST
303-238-3278

Medical Marijuana Enforcement: 303-205-THC1
303-205-8421

MV dealer investigations: 303-205-5604

Rent and heat rebate (PTC): 303-238-FAST
303-238-3278

Sales tax rates: 303-238-FAST
303-238-3278

Tax audit and compliance: 303-866-3711

Tax forms: 303-238-FAST
303-238-3278

Taxpayer information: 303-238-SERV
303-238-7378



DEPARTMENT OF TRANSPORTATION (CDOT)

4201 East Arkansas Avenue, Suite 277
Denver, CO 80222

ADVOCATE CONTACT: 303-757-9485
TOLL FREE: 1-800-999-4997
MAIN OFFICE: 303-757-9011
*TDD NUMBER: 303-757-9087
FAX: 303-757-9153
INTERNET ADDRESS: www.dot.state.co.us

DEPARTMENT ISSUES

- Construction and maintenance of state highways
- Long and short range planning for state transportation
- Coordination and implementation of transportation safety programs, including drunk driving prevention, seat belt safety
- Support aviation interests, safety and maintenance needs of general aviation airports
- Assisting with alternate modes of transportation, such as public transit in rural areas, bicycle and pedestrian safety programs
- Women & minority business certification
- Rail Division

**DEPARTMENT OF TRANSPORTATION
(cont.):**

OTHER NUMBERS

Statewide highway conditions/construction:

In-state only:

511

Nationwide:

303-639-1111

Toll-free in Colo only:

1-877-315-7623

Highway conditions website:

www.cotrip.org

****Contact your local city or county regarding side streets**

Permits (oversize/overweight)

303-757-9539

Statewide toll-free

1- 800-350-3765

E-470 Highway Authority/Express Toll

303-537-3470

Northwest Parkway

303-533-1200

U.S. DOT/FHWA

720-963-3000

Motor Carriers

720-963-3130

Department of Motor Vehicles (DMV):

303-205-5613

County Social Service Depts.

(addresses available at:

www.cdhs.state.co.us/edo/org/hs_counties.html)



Adams	303-287-8831
Alamosa	719-589-2581
Arapahoe	303-795-4850
Archuleta	970-264-2182
Baca	719-523-4131
Bent	719-456-2620
Boulder	303-441-1000
Broomfield	720-887-2200
Chaffee	719-539-6627
Cheyenne	719-767-5629
Clear Creek	303-569-3251
Conejos	719-376-5455
Costilla	719-672-4131
Crowley	719-267-3546
Custer	719-783-2371
Delta	970-874-2030
Denver	720-944-3666
Dolores	970-677-2250
Douglas	303-688-4825
Eagle	970-328-8840
Elbert	719-541-2369
El Paso	719-444-5532
Fremont	719-275-2318
Garfield	970-945-9191
Gilpin	303-582-5444
Grant	970-725-3331
Gunnison	970-641-3244
Hinsdale	970-641-3244
Huerfano	719-738-2810
Jackson	970-723-4750
Jefferson	303-271-1388
Kiowa	719-438-5541
Kit Carson	719-346-8732
Lake	719-486-2088
La Plata	970-382-6150
Larimer	970-498-6300
Las Animas	719-846-2276
Lincoln	719-743-2404
Logan	970-522-2194
Mesa	970-241-8480
Mineral	719-657-3381
Moffat	970-824-8282
Montezuma	970-565-3769
Montrose	970-249-3401
Morgan	970-542-3530
Otero	719-383-3100
Ouray	970-325-4437

Park	303-838-0082
Phillips	970-854-2280
Pitkin	970-920-5350
Prowers	719-336-7486
Pueblo	719-583-6160
Rio Blanco	970-878-5011
Rio Grande	719-657-3381
Rout	970-879-1540
Saguache	719-655-2537
San Juan	970-387-5631
San Miguel	970-728-4411
Sedgewick	970-474-3397
Summit	970-668-4100
Teller	719-687-3335
Washington	970-945-2238
Weld	970-352-1551
Yuma	970-332-4877

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County Public Health Agencies In Colorado

(addresses available at
www.cdphe.state.co.us/all/locallist.html)

Boulder	303-441-1100
Broomfield	720-887-2200
Chaffee	719-539-2124
Cheyenne	719-767-5616
Clear Creek	303-679-2335
Delta Cnty Health Dept.	970-874-2165
Denver Environmental Health	720-865-5400
Denver Public Health	303-436-7200
Eagle	970-328-8755
Elbert	303-621-3144
El Paso	719-578-3199
Fremont	719-276-7460
Garfield	970-625-5200
Gunnison	970-641-0209
Hinsdale	970-944-2319
Jefferson	303-271-5700
Kit Carson	719-346-7158
Larimer	970-498-6700
Las Animas-Huerfano	719-846-2213
Lincoln	719-743-2526
Mesa	970-248-6900
Mineral	719-658-2416
Montezuma	970-565-3056
Montrose	970-252-5000
Northeast	970-522-3741
Otero	719-383-3040
Ouray	970-325-4670
Park	719-836-4267
Pitkin	970-920-5070
Pueblo	719-583-4300
Rio Grande	719-657-3352
Routt	970-879-0185
San Juan Basin	970-247-5702
San Miguel	970-728-0447
Summit	970-668-4070
Teller	719-687-6416
Tri-County Health	303-220-9200
Depts (serving Adams, Arapahoe & Douglas)	
Weld	970-304-6410

County Public Health Nursing Services

Alamosa	719-589-6639
Baca	719-523-6621
Bent	719-456-0517
Chaffee	719-539-4510
Clear Creek	303-567-3147
Conejos	719-274-4307
Costilla	719-672-3332
Custer	719-783-3369
Dolores	970-677-2387
Eagle	970-328-8840
Fremont	719-275-1626
Gilpin	970-582-5803
Grand	970-725-3288
Hinsdale	970-944-0321
Jackson	970-723-8572
Kiowa	719-438-5782
Lake	719-486-0118
Northwest Colorado Visiting Nurse Assoc.	970-879-1632
Park	719-836-4161
Prowers	719-336-8721
Rio Blanco	970-675-8866
Saguache	719-754-2773
San Juan	970-387-0242
San Miguel	970-728-4289
Summit	970-668-5230

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